

If you are unable to get to the grocery store due to a Coronavirus situation we're here to help!

Now delivering to your doorstep!



Call 519-862-5213 or email fld6305bluewater@sobeys.com

Call or email your order (do not include your credit card information in the email, call it in)

All orders are to be paid in advance by credit card by noon for same day delivery. Deliveries made between 12 & 5 daily and placed outside your door. More information on facebook Bluewater Foodland

Delivery to:

Corunna, Mooretown, Courtright, Brigden & Aamjiwnaang

GROCERY DELIVERY GUIDELINES

- Delivery beginning Tuesday March 24, 2020
- Orders are by phone (519-862-5213) or by email –
 <u>fld6305bluewater@sobeys.com</u>. Orders must be received by noon for same day
 delivery. Orders received after that time will be processed the next day.
- Deliveries will be done Monday to Friday
- No deliveries after 5:00 pm
- Foodland will receive, shop and deliver all orders.
- Optimist Club volunteers will deliver orders between noon and 5 pm daily.
- Payment by Visa/Master Card/American Express only. Order will only be released after payment has been approved.
- Orders that are delivered will be left at customer's door to limit the contact between them and the driver. If customer is not home, the order will still be left and will not be returned to the store. Customer is expected to be home.
- Deliveries are aimed for Seniors who have difficulty leaving their home, citizens
 who have returned from foreign travel and should be under self quarantine and
 those with vulnerable conditions which makes them at risk to public exposure. At
 this time, it is not meant for general home delivery so as not to overwhelm store
 employees and community volunteers.
- No Delivery fee or tipping of any kind will apply. However, any customer
 wishing to make a donation for this service, can indicate at time of order and that
 amount will be added to their order. Donations will be totalled at the end of each
 week and a gift card in that amount will be given to our Local Food Bank. This is
 completely voluntary.
- Email orders email to include customer name, address and phone number. If
 a rural address, please indicate nearest Sideroad. <u>Do not include</u> any Credit Card
 information in the email. Once the order is received, Foodland will call to secure
 any payment information. Once an order is processed for payment, Credit Card
 information will be destroyed. Any repeat orders will require providing the same
 information.
- With the current pressure on the Grocery supply chain, most stores are
 experiencing extreme levels of product shortages with limited SKU counts. Please
 indicate if product <u>substitutions</u> are acceptable and we will try to get request as
 close as possible. Limits may apply.
- No Rain Checks, Refunds or Returns.

Reminder to all Foodland patrons:

- Store hours have changed from 24 hours to 8am to 8pm
- Seniors Shopping Hour is daily from 8am to 9 am. This hour is dedicated to
 Seniors only and those with vulnerable conditions that makes them at risk to public
 exposure. We ask that everyone respect this time and not to shop at store during
 this hour.
- Updates can be found at Foodland.ca or see us on Facebook